

SUPPORT ORGANISATIONS

Most organisations will accept – even actively encourage - self-referrals. Those that don't, and refer on third party referrals, are highlighted in green.

| General Support Groups | Brief Description | EASE v Self-referral |
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| Notre Dame Refugee Centre https://www.notredamerc.org.uk/ | Phone service covering a range of issues eg accommodation and legal advice for asylum seekers and refugees. | Self-referral by phone. https://www.notredamerc.org.uk/services/immigration-advice-line/ |
| West London Equality Centre https://www.wlec.net/ | Provides free legal <u>advice</u> (not representation) on a range of issues – family, immigration, employment, housing. | Self-referral via phone & online. https://www.wlec.net/contact-us/ Can be very slow to respond. |
| Ealing Advice Service https://ealingadvice.org/ | Telephone service covering a range of issues eg welfare, debt, employment, homelessness | Self-referral by phone or EASE referral via on-line form https://ealingadvice.org/ealing-advice-agency-enquiry Can be slow to respond. |
| DASH - Disability Advice & Support Hillingdon https://www.dash.org.uk/ | Help with disability (PIP) related UC claims and challenges | Self-referral by email or phone https://www.dash.org.uk/programs |
| East European Resource Centre https://eerc.org.uk/ | Free support for vulnerable Eastern Europeans in native tongue relating to housing, benefits, immigration | Self-referral by email info@eerc.org.uk or phone https://eerc.org.uk/contact-us |
| RefuAid https://refuaid.org/ | Advise asylum seekers and refugees on retraining & educational opportunities, including English language courses. Also provides loans for accommodation, family reunification, and for professional re-accreditation. | Self-referral https://refuaid.my.salesforce-sites.com/languageapplications |
| Nucleus Advice Centre https://www.nucleus.org.uk/ | Free legal advice relating to housing, debt & employment. NOT immigration law. | Self-referral by phone, email or by dropping in. https://www.nucleus.org.uk/contact |
| Accommodation | | |
| Glass Door https://www.glassdoor.org.uk/ | Accommodation advice and short-term emergency accommodation | Self-referral https://www.glassdoor.org.uk/homeless-needhelp |
| Emmaus https://emmaus.org.uk/ | Provides a home and work opportunities via their shops | Self Referral https://emmaus.org.uk/get-help/apply/ |

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| New Horizon Youth Centre https://nhyouthcentre.org.uk/ | Emergency & long-term accommodation for 16-24 year olds | Self-referral by dropping by their centre in Camden: https://nhyouthcentre.org.uk/young-person/get-help/ |
| Ealing Churches Winter Night Shelter https://ecwns.org.uk/ | Nightly shelter for 14 people across 20 churches in Ealing between Nov – March. | EASE Referral via a 3 page form which we email to shelter@ecwns.org.uk |
| YMCA Hayes https://ymcastpaulsgroup.org/hostels/hayes-ventura-house/ | Accommodation for up 3 years in 2 centres | 3 rd Party referrals <ul style="list-style-type: none"> • Action West London for Hayes • EASE for South Ealing |
| YMCA South Ealing https://ymcastpaulsgroup.org/centres/ymca-south-ealing/ | | |
| Streetlink StreetLink - Connecting people sleeping rough to local services | Connects people sleeping rough to support provided by local authorities and charities. | Self-referral. On line: Tell us about someone sleeping rough - StreetLink By phone: 0300 500 0914 |
| Refugees at Home https://refugeesathome.org/ | Finds spare rooms for refugees and asylum seekers. 1 month initially. Must have good English. | Self-referral https://refugeesathome.org/help-and-information/self-referred-guests/ |
| Street Storage Street Storage | Free storage at 2 units in London. No furniture or white items allowed. | Self & 3 rd Party Referral Make a referral — Street Storage Alternatively call 07932 830 440. |
| Education & Training | | |
| Hope for the Young https://hopefortheyoung.org.uk | Integration support (16-25yr) & educational grants (16-28yr) | Self-referral but with an EASE sponsor. For grants: Grants and Advocacy - Hope for the Young For mentoring support: https://www.cognitoforms.com/HopeForTheYoung/mreferralform |
| Change Please Coffee https://changeplease.org/ | A coffee shop/van network operating in London, offering under 25 year olds the homeless accredited Barista training and employment/living support. | Self-referral https://changeplease.org/pages/contact-us |
| Student Action for Refugees (STAR) https://star-network.org.uk/ | An excellent search engine for university courses and funding opportunities, along with a mass of guidance on applying to University and funding options. | Self-referral https://www.displacedstudent.org.uk/ |

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| Learn Ealing Learn Ealing – Courses and workshops for a parents and families. | A council-run set of courses for 19+ that are either free or low-cost for those with refugee status or are asylum seekers who have been awaiting a decision for longer than 6 months. Courses lasting 1 – 10 weeks. | Self-referral https://courses.learnealing.org.uk/AvailableCoursesList.asp |
| East London Advanced Technology Training About - ELATT | Designed to support individuals improve their employability skills courses are free. Range of courses offered. | For information call: 0800 0420 184 (9am – 5pm), email hello@elatt.org.uk to book an appointment or via on line referral form: . Contact - ELATT |
| Golden Opportunity Skills and Development https://www.gosad.org.uk/ | Charity sponsored by Ealing Council offering multiple courses, many free, designed to support the disadvantaged get into employment. | Call 020 8571 9529 or email admin@gosad.org.uk for more information. There doesn't appear to be an on-line referral form. |
| Open University On-line Courses The home of free learning from the Open University OpenLearn - Open University | Offers courses specifically for Refugees, covering English Language, numeracy and other work & life skills | Self-referral. Free online courses for refugees OpenLearn - Open University |
| Transit Community Support CIC https://transit-community.org/ | Triages people looking for fully funded/free education and training courses. Based in Twickenham. | Self-referral via their website: https://transit-community.org/contact-us/ But people can, just as easily, send an email to info@transit-community.org |
| International House London https://www.ihlondon.com/ | On-line and face-to-face English lessons with trainee teachers available for asylum seekers and refugees | Self-referral Low Cost English Lessons - International House London |
| Skills for Life Skills for Careers | A UK Government initiative for 16-24yrs providing access to apprenticeships, free training & education courses | Self-referral Skills for Life - GOV.UK (www.gov.uk) |
| Employment & Qualifications | | |
| Refugee Employability Programme (REP) https://repreedinpartnership.co.uk/ | Integration & job seeking advice + ESOL classes | Self-referral Home Refugee Employability Programme Reed in Partnership Or by a third party Refer Someone Form Refugee Employability Programme Reed in Partnership |
| Building Bridges Project https://buildingbridgesproject.org/ | Supports London-based refugees with healthcare backgrounds through re-qualification and into work in the NHS as registered health professionals. | Self-referral https://buildingbridgesproject.org/contact-us/ |

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| Breaking Barriers https://breaking-barriers.co.uk/ | Helps refugees into meaningful employment with one-to-one advice and guidance, education, and training. | Self-referral https://breaking-barriers.co.uk/refugee-support/apply-support/ |
| Ingeus https://ingeus.co.uk/services | Joint initiative with Department for Work & Pensions - "Restart Programme" 12 month targeted support from a case worker | Third party referral by your Job Centre Plus Work Coach |
| BEAM https://beam.org/ealing | Skills and Employment/job-hunting support supplemented by a crowdfunding platform. | EASE Referral Refer someone to Beam |
| Action West London www.actionwestlondon.org.uk. | Employment support and YMCA referrals for 16-24 year olds Not in Employment, Education or Training (NEETs) | Self-referral on line https://actionwestlondon.org.uk/contact-us/ |
| Ealing CAP Job Club https://capuk.org/ | Job seeking advice and 10 week practical workshop. Run across London, including one in Ealing. | Self-referral https://capuk.org/get-help/results?find=job-clubs&serviceReference=job+club&postcode=W3+6FW1*q6ypjq* up*MQ..&gclid=Cj0KCQiAire5BhCNARlsAMjdDsMijC2IZc4r2nQ4owBaGWWbaOGKmPStPpb7SGCDPuK6laAv6HEALw_wcB |
| The Upper Room Home - The Upper Room | Full service job support including ESOL classes, mock interviews, form filling and CV writing. | Drop-in on Friday mornings: 10am-12pm. The Upper Room Sant Saviour Wendell Park Cobbold Road Hammersmith W12 9LN Same venue as Glass Door |
| Financial Advice | | |
| UK Govt Refugee Integration Loan https://www.gov.uk/refugee-integration-loan | £100-£500 (single person): £100 - £780 (couple). Interest free. Must be repaid. | Self-referral https://www.gov.uk/refugee-integration-loan/how-to-apply |
| Charitable Grants | Turn2us has an online facility that people can use to search a range of grants (which you don't have to repay) | Self-referral https://grants-search.turn2us.org.uk/ |

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| Crosslight Advice https://www.crosslightadvice.org/ | Provides free debt & money advice. No financial support. As a branch in Acton. | Self-referral but you must have an Ealing Foodbank Referral (they will cross check) https://www.crosslightadvice.org/contact |
| Free Activities and Essentials | | |
| Everyone Active, Acton www.everyoneactive.com | Discount to local sports club. Gives you a discount of 50% off <u>individual</u> activities eg a single swim. NOT club membership. | As for EASE Referral Letter Everyone Active Acton Centre High Street Acton London W3 6LE |
| The Bike Project https://thebikeproject.co.uk/ | Refurbishes & donates bikes to AS and Refugees in London | Self-referral https://thebikeproject.co.uk/refugee/ |
| Mothers & Early Start | | |
| Baby Bank - Salvation Army, Ealing | Provides essential items for babies & toddler (up to 4yrs). No toy | EASE Referral |
| Home Start Ealing https://homestartealing.org/ | 1-2-1 parenting support (up to 5yrs) & advice | Self-referral or EASE www.homestartealing.org/referrals |
| Happy Baby Community https://www.happybabycycommunity.org.uk/ | Range of physical and psychological support for young mothers going thru' asylum process | Self-referral via an on-line Referral Form (Referral form (dizions.co.uk)) or by phone 07736 973200 |
| John Perryn Children's Centre https://www.ealingfamiliesdirectory.org.uk/aling/directory/service.page?id=5N-9hQccc | Full-service support for babies & mums, including English classes. | Self-referral by phone to check Centre opening hours. 020 8222 6399 |
| Transport | | |
| TFL60+ London Oyster Card | London only. Application process predominantly on-line. | Self-referral https://www.londoncouncils.gov.uk/services/freedom-pass/tfl-60-london-oyster-photocard |
| Freedom Pass https://www.londoncouncils.gov.uk/service-pass | 66+. London transport across London and national buses across England. | Self-referral on line or by post. https://www.londoncouncils.gov.uk/services/freedom-pass/apply-freedom-pass/apply-older-persons-freedom-pass |

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| Disabled Persons' Freedom Pass | Available to London residents with eligible disabilities. No age limit. | Self-referral with medical evidence https://www.londoncouncils.gov.uk/services/freedom-pass/apply-freedom-pass/apply-disabled-persons-free-pass |
| Transport for London Passes for Children | 3 age bands and a Student Card for over 18s. | https://tfl.gov.uk/fares/free-and-discounted-travel |
| Voluntary Work | | |
| Ealing and Hounslow Centre for Voluntary Services (EHCVS) https://volunteer.ehcvs.org.uk/ | Lists loads of voluntary roles which people can register an interest in on-line. | Self-referral. https://volunteer.ehcvs.org.uk/register-volunteer |