

SUPPORT ORGANISATIONS

Most organisations will accept – even actively encourage - self-referrals. Those that don't, and refer on third party referrals, are highlighted in **green**.

General Support Groups	Brief Description	EASE v Self-referral
Notre Dame Refugee Centre https://www.notredamerc.org.uk/	Phone service covering a range of issues eg accommodation and legal advice for asylum seekers and refugees.	Self-referral by phone. https://www.notredamerc.org.uk/services/immigration-advice-line/
West London Equality Centre https://www.wlec.net/	Provides free legal <u>advice</u> (not representation) on a range of issues – family, immigration, employment, housing.	Self-referral via phone & online. https://www.wlec.net/contact-us/ Can be very slow to respond.
Ealing Advice Service https://ealingadvice.org/	Telephone service covering a range of issues eg welfare, debt, employment, homelessness	Self-referral by phone or EASE referral via on-line form https://ealingadvice.org/ealing-advice-agency-enquiry Can be slow to respond.
DASH - Disability Advice & Support Hillingdon https://www.dash.org.uk/	Help with disability (PIP) related UC claims and challenges	Self-referral by email or phone https://www.dash.org.uk/programs
East European Resource Centre https://eerc.org.uk/	Free support for vulnerable Eastern Europeans in native tongue relating to housing, benefits, immigration	Self-referral by email info@eerc.org.uk or phone https://eerc.org.uk/contact-us
RefuAid https://refuaid.org/	Advise asylum seekers and refugees on retraining & educational opportunities, including English language courses. Also provides loans for accommodation, family reunification, and for professional re-accreditation.	Self-referral https://refuaid.my.salesforce-sites.com/languageapplication
Nucleus Advice Centre https://www.nucleus.org.uk/	Free legal advice relating to housing, debt & employment. NOT immigration law.	Self-referral by phone, email or by dropping in. https://www.nucleus.org.uk/contact
Accommodation		
Glass Door https://www.glassdoor.org.uk/	Accommodation advice and short-term emergency accommodation	Self-referral https://www.glassdoor.org.uk/homeless-needhelp
Emmaus https://emmaus.org.uk/	Provides a home and work opportunities via their shops	Self Referral https://emmaus.org.uk/get-help/apply/

New Horizon Youth Centre https://nhyouthcentre.org.uk/	Emergency & long-term accommodation for 16-24 year olds	Self-referral by dropping by their centre in Camden: https://nhyouthcentre.org.uk/young-person/get-help/
Ealing Churches Winter Night Shelter https://ecwns.org.uk/	Nightly shelter for 14 people across 20 churches in Ealing between Nov – March.	EASE Referral via a 3 page form which we email to shelter@ecwns.org.uk
YMCA Hayes https://ymcastpaulsgroup.org/hostels/hayes-ventura-house/ YMCA South Ealing https://ymcastpaulsgroup.org/centres/ymca-south-ealing/	Accommodation for up to 3 years in 2 centres	3 rd Party referrals <ul style="list-style-type: none"> • Action West London for Hayes • EASE for South Ealing
Streetlink StreetLink - Connecting people sleeping rough to local services	Connects people sleeping rough to support provided by local authorities and charities.	Self-referral. On line: Tell us about someone sleeping rough - StreetLink By phone: 0300 500 0914
Refugees at Home https://refugeesathome.org/	Finds spare rooms for refugees and asylum seekers. 1 month initially. Must have good English.	Self-referral https://refugeesathome.org/help-and-information/self-referred-guests/
Street Storage Street Storage	Free storage at 2 units in London. No furniture or white items allowed.	Self & 3 rd Party Referral Make a referral — Street Storage Alternatively call 07932 830 440 .
Education & Training		
Hope for the Young https://hopefortheyoung.org.uk	Integration support (16-25yr) & educational grants (16-28yr)	Self-referral but with an EASE sponsor . For grants: Grants and Advocacy - Hope for the Young For mentoring support: https://www.cognitoforms.com/HopeForTheYoung/mentoring-referral-form
Change Please Coffee https://changeplease.org/	A coffee shop/van network operating in London, offering under 25 year olds the homeless accredited Barista training and employment/living support.	Self-referral https://changeplease.org/pages/contact-us
Student Action for Refugees (STAR) https://star-network.org.uk/	An excellent search engine for university courses and funding opportunities, along with a mass of guidance on applying to University and funding options.	Self-referral https://www.displacedstudent.org.uk/

Learn Ealing Learn Ealing – Courses and workshops for a parents and families.	A council-run set of courses for 19+ that are either free or low-cost for those with refugee status or are asylum seekers who have been awaiting a decision for longer than 6 months. Courses lasting 1 – 10 weeks.	Self-referral https://courses.learnealing.org.uk/AvailableCoursesList.asp
East London Advanced Technology Training About - ELATT	Designed to support individuals improve their employability skills courses are free. Range of courses offered.	For information call: 0800 0420 184 (9am – 5pm), email hello@elatt.org.uk to book an appointment or via on line referral form: . Contact - ELATT
Golden Opportunity Skills and Development https://www.gosad.org.uk/	Charity sponsored by Ealing Council offering multiple courses, many free, designed to support the disadvantaged get into employment.	Call 020 8571 9529 or email admin@gosad.org.uk for more information. There doesn't appear to be an on-line referral form.
Open University On-line Courses The home of free learning from the Open University OpenLearn - Open University	Offers courses specifically for Refugees, covering English Language numeracy and other work & life skills	Self-referral. Free online courses for refugees OpenLearn - Open University
Transit Community Support CIC https://transit-community.org/	Triages people looking for fully funded/free education and training courses. Based in Twickenham.	Self-referral via their website: https://transit-community.org/contact-us/ But people can, just as easily, send an email to info@transit-community.org
International House London https://www.ihlondon.com/	On-line and face-to-face English lessons with trainee teachers and for asylum seekers and refugees	Self-referral Low Cost English Lessons - International House London
Skills for Life Skills for Careers	A UK Government initiative for 16-24yrs providing access to apprenticeships, free training & education courses	Self-referral Skills for Life - GOV.UK (www.gov.uk)
Employment & Qualifications		
Refugee Employability Programme (REP) https://repreedinpartnership.co.uk/	Integration & job seeking advice + ESOL classes	Self-refer Home Refugee Employability Programme Reed in Partnership Or by a third party Refer Someone Form Refugee Employability Program Reed in Partnership
Building Bridges Project https://buildingbridgesproject.org/	Supports London-based refugees with healthcare backgrounds through re-qualification and into work in the NHS as registered health professionals.	Self-referral https://buildingbridgesproject.org/contact-us/

Breaking Barriers https://breaking-barriers.co.uk/	Helps refugees into meaningful employment with one-to-one advice and guidance, education, and training.	Self-referral https://breaking-barriers.co.uk/refugee-support/apply-support/
Ingeus https://ingeus.co.uk/services	Joint initiative with Department for Work & Pensions - "Restart Programme" 12 month targeted support from a case worker	Third party referral by your Job Centre Plus Work Coach
BEAM https://beam.org/ealing	Skills and Employment/job-hunting support supplemented by a crowdfunding platform.	EASE Referral Refer someone to Beam
Action West London www.actionwestlondon.org.uk	Employment support and YMCA referrals for 16-24year olds Not in Employment, Education or Training (NEETs)	Self-referral on line https://actionwestlondon.org.uk/contact-us/
Ealing CAP Job Club https://capuk.org/	Job seeking advice and 10 week practical workshop. Run across London, including one in Ealing.	Self-referral https://capuk.org/get-help/results?find=job-clubs&serviceReference=job+club&postcode=W3+6FW1*q6ypjq* up*MQ..&gclid=Cj0KCQiAire5BhCNARIsAMidDsMjJc2lZc4r2nQ4owBaGWWbaOGKmPStPpb7SGCDPuK6laAv6HEALw_wcB
The Upper Room Home - The Upper Room	Full service job support including ESOL classes, mock interviews, form filling and CV writing.	Drop-in on Friday mornings: 10am-12pm. The Upper Room Sant Saviour Wendell Park Cobbold Road Hammersmith W12 9LN Same venue as Glass Door
Financial Advice		
UK Govt Refugee Integration Loan https://www.gov.uk/refugee-integration-loan	£100-£500 (single person): £100 - £780 (couple). Interest free. Must be repaid.	Self-referral https://www.gov.uk/refugee-integration-loan/how-to-
Charitable Grants	Turn2us has an online facility that people can use to search a range of grants (which you don't have to repay)	Self-referral https://grants-search.turn2us.org.uk/

Crosslight Advice https://www.crosslightadvice.org/	Provides free debt & money advice. No financial support. As a branch in Acton.	Self-referral but you must have an Ealing Foodbank Referral (they will cross check) https://www.crosslightadvice.org/contact
Free Activities and Essentials		
Everyone Active, Acton www.everyoneactive.com	Discount to local sports club. Gives you a discount of 50% off <u>individual</u> activities eg a single swim. NOT club membership.	As for EASE Referral Letter Everyone Active Acton Centre High Street Acton London W3 6LE
The Bike Project https://thebikeproject.co.uk/	Refurbishes & donates bikes to AS and Refugees in London	Self-referral https://thebikeproject.co.uk/refugee/
Mothers & Early Start		
Baby Bank - Salvation Army, Ealing	Provides essential items for babies & toddler (up to 4yrs). No toy	EASE Referral
Home Start Ealing https://homestartealing.org/	1-2-1 parenting support (up to 5yrs) & advice	Self-referral or EASE www.homestartealing.org/referrals .
Happy Baby Community https://www.happybabycommunity.org.uk/	Range of physical and psychological support for young mothers going thru' asylum process	Self-referral via an on-line Referral Form (Referral form (dizons.co.uk)) or by phone 07736 973200
John Perryn Children's Centre https://www.ealingfamiliesdirectory.org.uk/ealing/directory/service.page?id=5N-9hQccc	Full-service support for babies & mums, including English classes.	Self-referral by phone to check Centre opening hours. 020 8222 6399
Transport		
TFL60+ London Oyster Card	London only. Application process predominantly on-line.	Self-referral https://www.londoncouncils.gov.uk/services/freedom-pass/tfl-60-london-oyster-photocard
Freedom Pass https://www.londoncouncils.gov.uk/serviceom-pass	66+. London transport across London and national buses across England.	Self-referral on line or by post. https://www.londoncouncils.gov.uk/services/freedom-pass/apply-freedom-pass/apply-older-persons-freedom

Disabled Persons' Freedom Pass	Available to London residents with eligible disabilities. No age limit.	Self-referral with medical evidence https://www.londoncouncils.gov.uk/services/freedom-pass/apply-freedom-pass/apply-disabled-persons-free-pass
Transport for London Passes for Children	3 age bands and a Student Card for over 18s.	https://tfl.gov.uk/fares/free-and-discounted-travel
Voluntary Work		
Ealing and Hounslow Centre for Voluntary Services (EHCVS) https://volunteer.ehcvcs.org.uk/	Lists loads of voluntary roles which people can register an interest in on-line.	Self-referral. https://volunteer.ehcvcs.org.uk/register-volunteer