

SUPPORT ORGANISATIONS

Most organisations will accept – even actively encourage - self-referrals. Those that don't, and rely on third party referrals, are highlighted in **green**.

General Support Groups	Brief Description	EASE v Self-referral
Notre Dame Refugee Centre https://www.notredamerc.org.uk/	Phone service covering a range of issues eg accommodation and legal advice for asylum seekers and refugees.	Self-referral by phone. https://www.notredamerc.org.uk/services/immigration-advice-line/
Ealing Advice Service https://ealingadvice.org/	Telephone service covering a range of issues eg welfare, debt, employment, homelessness	Self-referral by phone or EASE referral via on-line form https://ealingadvice.org/ealing-advice-agency-enquiry Can be slow to respond.
DASH - Disability Advice & Support Hillingdon https://www.dash.org.uk/	Help with disability (PIP) related UC claims and challenges	Self-referral by email or phone https://www.dash.org.uk/programs
East European Resource Centre https://eerc.org.uk/	Free support for vulnerable Eastern Europeans in native tongue relating to housing, benefits, immigration	Self-referral by email info@eerc.org.uk or phone https://eerc.org.uk/contact-us
Host Nation https://www.hostnation.org.uk/	A befriending organisation that connects ASs & refugees with 'b' in their communities. Operates in London, Newcastle & Manchester.	EASE online referral
RefuAid https://refuaid.org/	Advise asylum seekers and refugees on retraining & educational opportunities, including English language courses. Also provides loans for accommodation, family reunification, and for professional re-accreditation.	Self-referral https://refuaid.my.salesforce-sites.com/languageapplications
Nucleus Advice Centre https://www.nucleus.org.uk/	Free legal advice relating to housing, debt & employment. NOT immigration law.	Self-referral by phone, email or by dropping in. https://www.nucleus.org.uk/contact
Ealing Community Hubs Community hubs are here to help - Around	Provide access to in-person help and support on financial issues, benefits and council tax.	Based in four libraries across the borough. Acton, Ealing Central, Northolt and Southall. Drop-in basis.

Accommodation		
Glass Door https://www.glassdoor.org.uk/	Accommodation advice and short-term emergency accommodation	Self-referral https://www.glassdoor.org.uk/homeless-needhelp
Emmaus https://emmaus.org.uk/	Provides a home and work opportunities via their shops	Self Referral https://emmaus.org.uk/get-help/apply/
New Horizon Youth Centre https://nhyouthcentre.org.uk/	Emergency & long-term accommodation for 16-24 year olds	Self-referral by dropping by their centre in Camden: https://nhyouthcentre.org.uk/young-person/get-help/
Ealing Churches Winter Night Shelter https://ecwns.org.uk/	Nightly shelter for 14 people across 20 churches in Ealing between Nov – March.	EASE Referral via a 3 page form which we email to shelter@ecwns.org.uk
YMCA Hayes https://ymcastpaulsgroup.org/hostels/hayes-ventura-house/ YMCA South Ealing https://ymcastpaulsgroup.org/centres/ymca-south-ealing/	Accommodation for up 3 years in 2 centres	3 rd Party referrals <ul style="list-style-type: none"> • Action West London for Hayes • EASE for South Ealing
Streetlink StreetLink - Connecting people sleeping rough to local services	Connects people sleeping rough to support provided by local authorities and charities.	Self-referral. On line: Tell us about someone sleeping rough - StreetLink By phone: 0300 500 0914
Refugees at Home https://refugeesathome.org/	Finds spare rooms for refugees and asylum seekers. 1 month initially. Must have good English.	Self-referral https://refugeesathome.org/help-and-information/self-referred-guests/
Single Homeless Project Single Homeless Project	Provides hostels & supported accommodation across London for men and women.	Referrals by Ealing Council only.
Street Storage Street Storage	Free storage at 2 units in London. No furniture or white items allowed.	Self & 3 rd Party Referral Make a referral — Street Storage Alternatively call 07932 830 440.
Cultural Groups		
Springboard Youth Academy https://www.springboardyouth.com/	Dedicated to supporting newly arrived refugee and asylum-seeking teenagers in the UK. Focuses on bridging the gaps in	Self-refer or 3 rd party (by EASE) https://www.springboardyouth.com/get-involved/

	mainstream education by offering programmes that help young people integrate into their new communities.	
Education & Training		
Hope for the Young https://hopefortheyoung.org.uk	Integration support (16-25yr) & educational grants (16-28yr)	Self-referral but with an EASE sponsor. For grants: Grants and Advocacy - Hope for the Young For mentoring support: https://www.cognitoforms.com/HopeForTheYoung/mreferralform
Change Please Coffee https://changeplease.org/	A coffee shop/van network operating in London, offering under 25 year olds the homeless accredited Barista training and employment/living support (but not accommodation, per se)	EASE referral https://changeplease.org/pages/contact-us
RefuAid https://refuaid.org/	Advise asylum seekers and refugees on retraining & educational opportunities, including English language courses. Also provides loans for accommodation, family reunification, and for professional re-accreditation.	Self-referral https://refuaid.my.salesforce-sites.com/languageapplication
Learn Ealing Learn Ealing – Courses and workshops for a parents and families.	A council-run set of courses for 19+ that are either free or low-cost for those with refugee status or are asylum seekers who have been awaiting a decision for longer than 6 months. Courses lasting 1 – 10 weeks.	Self-referral https://courses.learnealing.org.uk/AvailableCoursesList.asp
East London Advanced Technology Training About - ELATT	Designed to support individuals improve their employability skills courses are free. Range of courses offered.	For information call: 0800 0420 184 (9am – 5pm), email hello@elatt.org.uk to book an appointment or via on line referral form: . Contact - ELATT
Golden Opportunity Skills and Development https://www.gosad.org.uk/	Charity sponsored by Ealing Council offering multiple courses, many free, designed to support the disadvantaged get into employment.	Call 020 8571 9529 or email admin@gosad.org.uk for more information. There doesn't appear to be an on-line referral form.
Open University On-line Courses The home of free learning from the Open University OpenLearn - Open University	Offers courses specifically for Refugees, covering English Language, numeracy and other work & life skills	Self-referral. Free online courses for refugees OpenLearn - Open University

Transit Community Support CIC https://transit-community.org/	Triages people looking for fully funded/free education and training courses. Based in Twickenham.	Self-referral via their website: https://transit-community.org/contact-us/ But people can, just as easily, send an email to info@transit-community.org
International House London https://www.ihlondon.com/	On-line and face-to-face English lessons with trainee teachers aimed at refugees, asylum seekers and migrants	Self-referral Low Cost English Lessons - International House London
Ealing Community School of English (Prime) Skills for Life Skills for Careers	ESOL evening classes (twice a week during term time) £100 a year. Over 18s only.	Self-referral
Council for At Risk Academics (CARA) https://www.cara.ngo/	Provides support for academics, researchers and professionals who are at risk in their home countries, including relocation costs and educational grants. Currently not in a position to help any EASE guests in the UK. However, they produce an excellent Funding Directory with links to other organisations and grants that may be able to help.	Self-referral via multiple on-line forms connected to multiple on line agencies & support groups. . https://www.cara.ngo/downloads/funding-directory-june-2024.pdf
Together with Migrant Children Together with Migrant Children England	Wrap-around support for migrant & refugee children, including liaising with Councils on school admissions and <u>working with legal reps</u> on age disputes and immigration cases. They don't directly represent people	On-line self-referral or by a third party Get support TwMC
Employment & Qualifications		
Refugee Employability Programme (REP) https://repreedinpartnership.co.uk/	Integration & job seeking advice + ESOL classes	Self-refer Home Refugee Employability Programme Reed in Partnership Or by a third party Refer Someone Form Refugee Employability Program Reed in Partnership
Building Bridges Project https://buildingbridgesproject.org/	Supports London-based refugees with healthcare backgrounds through re-qualification and into work in the NHS as registered	Self-referral https://buildingbridgesproject.org/contact-us/

	health professionals.	
Breaking Barriers https://breaking-barriers.co.uk/	Helps refugees into meaningful employment with one-to-one advice and guidance, education, and training.	Self-referral https://breaking-barriers.co.uk/refugee-support/apply-support/
Ingeus https://ingeus.co.uk/services	Joint initiative with Department for Work & Pensions - "Restart Programme" 12 month targeted support from a case worker	Third party referral by your Job Centre Plus Work Coach
BEAM https://beam.org/ealing	Skills and Employment/job-hunting support supplemented by a crowdfunding platform.	EASE Referral Refer someone to Beam
Action West London www.actionwestlondon.org.uk.	Employment support and YMCA referrals for 16-24 year olds Not in Employment, Education or Training (NEETs)	Self-referral on line https://actionwestlondon.org.uk/contact-us/
Ealing CAP Job Club https://capuk.org/	Job seeking advice and 10 week practical workshop. Run across London, including one in Ealing.	Self-referral https://capuk.org/get-help/results?find=job-clubs&serviceReference=job+club&postcode=W3+6FW1*q6ypjq* up*MQ..&gclid=Cj0KCQiAire5BhCNARlsAMjdDsMjJc2IZc4r2nQ4owBaGWWbaOGKmPStPpb7SGCDPuK6laAv6HEALw wcB
The Upper Room Home - The Upper Room	Full service job support including ESOL classes, mock interviews, form filling and CV writing.	Drop-in on Friday mornings: 10am-12pm. The Upper Room Sant Saviour Wendell Park Cobbold Road Hammersmith W12 9LN Same venue as Glass Door
Resurgo 'Spear Programme' https://resurgo.org.uk/	Confidence building and job support for 16-24 yrs olds.	Self-referral via an on-line application form. https://resurgo.org.uk/spear-programme/find-out-more/

Tent UK https://www.tent.org/	A national coalition of over 70 major companies committed to helping refugees in Britain enter the workforce. They don't recruit directly but work through refugee organisations.	Contact the Refugee Council to sign up for Tent UK initiatives rij@refugeecouncil.org.uk
IKEA https://www.ikea.com/gb/en/this-is-ikea/ikea-supports-refugees-through-skills-for-employment-pub435f5d00/	8-week fully-paid placement in an IKEA unit with perm job likely end.	Self-referral via Refugee Council (IKEA partner). Send an email to apply/express interest to rij@refugeecouncil.org.uk
Starbucks https://archive.starbucks.com/record/hiring-refugees	4 day pre-employment training with guaranteed interview at the end.	Self-referral via the Refugee Council. Send an email to enquire about upcoming training courses in London. rij@refugeecouncil.org.uk
UK National Information Centre (ENIC) https://www.enic.org.uk/	<ol style="list-style-type: none"> 1) Government scheme that evaluates and compares overseas qualifications against UK frameworks and issues a "Statement of Comparability". Charges a small fee (normally £50 - £120, or possibly more, depending on translation requirements) 2) Offers "Early Years Service" assessment tailored for professionals working with children aged 0–5 in England. Free but you have to pay for all translation requirements. 	Self-referral <ul style="list-style-type: none"> • For 'Statement of Comparability' https://www.enic.org.uk/individuals/statement-of-comparability • For an 'Early Years Service' assessment https://www.enic.org.uk/individuals/early-years
Financial Advice		
Local Welfare Assistant Payments	One-off discretionary payments from Ealing Council for help with living expenses eg: food, travel, gas, electricity	Self-referral. Requires a lot of supporting data. Guidance notes Local welfare assistance application Council
UK Govt Refugee Integration Loan https://www.gov.uk/refugee-integration-loan	£100-£500 (single person): £100 - £780 (couple). Interest free. Must be repaid.	Self-referral https://www.gov.uk/refugee-integration-loan/how-to-apply
Turn2US	An online facility that people can use to search a range of grants (which you don't have to repay)	Self-referral https://grants-search.turn2us.org.uk/
Crosslight Advice https://www.crosslightadvice.org/	Provides free debt & money advice. No financial support . As a branch in Acton.	Self-referral but you must have an Ealing Foodbank Referral (they will cross check) https://www.crosslightadvice.org/contact

500 Acts of Kindness https://www.facebook.com/groups/20747942346/	Weekly grants up to £500 for deserving people. Doesn't need to be paid back.	By donors only. Check with the EASE Info Desk.
Cosaraf Charitable Foundation https://www.cosaraf.org/	Allocates grants up to £2000 but only in exceptional cases will an individual get more than £500. Highly competitive	On line self-referral with an EASE letter of support https://www.cosaraf.org/hardship-application/
Free Activities and Essentials		
Everyone Active, Acton www.everyoneactive.com	Discount to local sports club. Gives you a discount of 50% off individual activities eg a single swim. NOT club membership.	Ask for the EASE Referral Letter Everyone Active Acton Centre High Street Acton London W3 6LE
Gunnersbury Club Sports Club	Free 6 month off-peak membership for <u>refugees</u> (juniors and seniors)	On line application https://www.better.org.uk/supported-membership-scheme
The Bike Project https://thebikeproject.co.uk/	Refurbishes & donates bikes to AS and Refugees in London	Self-referral https://thebikeproject.co.uk/refugee/
Screen Share UK https://www.screen-share.co.uk/	Distributes donated laptops, smartphones, tablets and free data-loaded SIM cards to asylum seekers & refugees.	Self-referral. https://airtable.com/appI0kY0bLwz2zFFI/pagEpD039Vn4jY03Q/form
Mothers & Early Start		
Baby Bank - Salvation Army, Ealing	Provides essential items for babies & toddler (up to 4yrs). No to	EASE Referral
Home Start Ealing https://homestartealing.org/	1-2-1 parenting support (up to 5yrs) & advice	Self-referral or EASE www.homestartealing.org/referrals .
Happy Baby Community https://www.happybabycycommunity.org.uk/	Range of physical and psychological support for young mothers going thru' asylum process	Self-referral via an on-line Referral Form (Referral form (dizions.co.uk)) or by phone 07736 973200
John Perryn Children's Centre	Full-service support for babies & mums, including English classes.	Self-referral by phone to check Centre opening hours. 020 8222 6399

https://www.ealingfamiliesdirectory.org.uk/aling/directory/service.page?id=5N-9hQccc		
Transport		
TFL60+ London Oyster Card	London only. Application process predominantly on-line.	Self-referral https://www.londoncouncils.gov.uk/services/freedom-pass/tfl-60-london-oyster-photocard
Freedom Pass https://www.londoncouncils.gov.uk/service/om-pass	66+. London transport across London and national buses across England.	Self-referral on line or by post. https://www.londoncouncils.gov.uk/services/freedom-pass/apply-freedom-pass/apply-older-persons-freedom-pass
Disabled Persons' Freedom Pass	Available to London residents with eligible disabilities. No age limit.	Self-referral with medical evidence https://www.londoncouncils.gov.uk/services/freedom-pass/apply-freedom-pass/apply-disabled-persons-freedom-pass
Transport for London Passes for Children	3 age bands and a Student Card for over 18s.	https://tfl.gov.uk/fares/free-and-discounted-travel
Voluntary Work		
Ealing and Hounslow Centre for Voluntary Services (EHCVS) https://volunteer.ehcvs.org.uk/	Lists loads of voluntary roles which people can register an interest in on-line.	Self-referral. https://volunteer.ehcvs.org.uk/register-volunteer